

JIGSAW TRAVEL'S 12 DAYS OF GIVEAWAYS

TERMS & CONDITIONS

1. PROMOTER

- The promoter of this competition is Jigsaw Travel Pty Ltd ("Jigsaw Travel").

2. PROMOTION PERIOD

- The promotion runs from 1 December 2025 to 12 December 2025 (AEDST), with one prize draw per day.
- Each daily draw is a separate promotion, opening at 9:00 am AEDST and closing at 11:59 pm AEST on the same day.
- Entries do not carry over between days.
- All winners from the 12 individual draws will be announced on 13 December 2025 on Jigsaw Travel's Instagram page.

3. ELIGIBILITY

- Entry is open to Australian residents aged 18 years or over on the daily promotions of December 1, 2, 3, 4, 6, 7, 8, 9 & 11.
- Entry is open to Australian residents aged 18 years or over, excluding residents of the Australian Capital Territory (ACT), on the daily promotions of December 5 and 10.
- Entry is open to Australian residents aged 18 years or over, excluding residents of the Australian Capital Territory (ACT), South Australia (SA), and the Northern Territory (NT) on the daily promotion of December 12th
- Employees of Jigsaw Travel, prize providers, and their immediate family members are not eligible to enter.
- Entrants must hold a valid Instagram account and comply with Instagram's terms of use.

4. HOW TO ENTER

- To enter a daily prize draw, participants must:
- Follow **@jigsawtravel** and the featured prize partner on Instagram;
- Like the giveaway post;
- Tag at least one travel companion in the comments (a new person must be tagged for each entry if entering on multiple days); and
- (Optional) Share the post to their Instagram Stories and tag **@jigsawtravel** for one bonus entry.
- Each daily giveaway constitutes a separate draw with its own prize and winner.

5. PRIZES

- There are 12 individual prizes, each supplied by a different prize provider.
- Each prize draw is independent, with a single winner selected from eligible entries for that day's post.
- Each prize is valid for 12 months from the date of issue, unless otherwise stated by the prize provider.
- Provider-specific terms apply (e.g. blackout dates, redemption conditions, or restrictions). These will be detailed on the prize voucher issued to the winner.
- Prizes are non-transferable, non-exchangeable, non-refundable, and not redeemable for cash.
- No alternative prizes or substitutions will be offered except at the discretion of the promoter or prize provider.
- A maximum of one prize per person/account applies across the 12-day campaign.

6. WINNER SELECTION & NOTIFICATION

- Winners will be chosen at random from eligible entries received for each daily draw.
- All prize draws will be conducted by the promoter after the competition period ends.
- All prize winners will be announced on 13 December 2025 on Jigsaw Travel's Instagram page via post and/or Stories.
- Winners will also be contacted directly via Instagram Direct Message.
- If a winner does not respond within 72 hours of notification, the promoter reserves the right to redraw and select a replacement winner.

7. PRIZE FULFILMENT

- Winners will receive a prize voucher issued by Jigsaw Travel or the relevant prize provider.
- Redemption and booking instructions will be outlined on each voucher.
- All travel arrangements must be made in accordance with the prize provider's terms and conditions.
- Winners are responsible for all additional costs associated with claiming or using the prize (including flights, transfers, meals, travel insurance, and incidental expenses) unless expressly stated as included.

8. GENERAL CONDITIONS

- Each daily draw is independent, and entries do not carry over between days.
- The promoter reserves the right to verify eligibility and disqualify any entrant who tampers with the entry process, submits multiple invalid entries, or breaches these Terms & Conditions.
- The promoter and prize providers accept no responsibility for any loss, damage, injury, or expense incurred in connection with participation in the promotion or use of the prize.
- This promotion is in no way sponsored, endorsed, administered by, or associated with Instagram. Entrants release Instagram from any responsibility arising from the promotion.
- The promoter's decision is final, and no correspondence will be entered into.

9. PRIVACY

- By entering this promotion, participants consent to the collection and use of their personal information by the promoter for the purposes of: administering the competition, and receiving future marketing communications from Jigsaw Travel, in accordance with Jigsaw Travel's Privacy Policy.

10. CONTACT

- For any questions about the promotion, please contact Jigsaw Travel at enquiries@jigsawtravel.com.au